

TESTIMONIAL

Ms Yolanda Rubner

It is a pleasure to give a testimonial for Yolanda Rubner.

I worked with Yolanda at the North Middlesex University Hospital NHS Trust (NMMUH) from 2002- 2006. I was the Medical Director at NMMUH and I appointed Yolanda as the Clinical Governance Manager in 2002, and she progressed to becoming Associate Director of Governance in 2004.

Yolanda was an outstanding manager and leader. As manager for clinical governance, she was the operational lead for the Trust to become CNST compliant. She led the organisation from a zero rating to level 2 CNST compliance over a four-year period. She also led the restructuring and integration of clinical governance, research and education, achieving major savings.

Her strengths are innovation, a consultative approach, clear communications and the ability to make a decision and move her team forward. Her management style is supportive and developmental with a key focus on performance and delivery. Her leadership style is consultative and her understanding of risk assessment and risk management helps her ensure that in any change management programme the key issues are considered and plans put in place to handle the risks.

Everything that she does has a quality focus. Her other key achievements were that she led the accreditation of the library services, and supported other departments in achieving accreditation in their speciality.

Yolanda is an exceptional leader and manager and I wish her success in her career.

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